

What do we want to Accomplish?

- Review CloudOne Appliance Partner Program proposal with key executive stakeholders
- Obtain buy-in and approval to move forward to operationalize and execute the program



Partner Program Budget - \$2M

Capacity to Program Revenue Goal

- # of partners to recruit- 29
- Typical Partner Productivity- \$225k
- First year revenue goal- \$5M

Budget Allocations

• Incentives \$300K

Demand Gen \$350K

Infrastructure \$500K

Education \$400K

Strategic Investments \$150K

Strategic Direction:

- Invest in Partner Infrastructure and support/services
- Ensure quality knowledge base within partner
- Drive to revenue in 90 days



Target Partner Profile

Partner Type

- Regional/local SP with existing managed services practice and proven cloud experience
- Application development skills
- Hardware/Software/Services mix (35%/25%/40%)
- 50% of services revenue in MS
- \$3M+ annual revenue with 10+% growth capability
- Vertical expertise desired

Enablement

- Dedicated Sales specialists
- Support capabilities
- Trained Pre & Post Sales Technical resources

Marketing Capabilities

- Dedicated Marketing skills in house or through agency
- Willingness to invest in integrated marketing campaigns

Established Customer Base

- SMB/Mid-market- avg. deal size \$25-50k
- LOB focus within the Enterprise- avg. deal size \$50-150k



Program Benefits

| Benefits | | | |
|-------------------|---|--|--|
| Business Benefits | Deal Registration Incentives Sales & Technical Training achievement incentives Training credits Performance incentives Access NDA Webinars Access to Executive Sales Sponsor | | |
| Marketing | Marketing Development Funds MacroSoft Marketing Concierge Based Services Access to Exclusive Syndicated Content Pre-Packaged Communications Kits Co-Participation in Industry Events | | |
| Enablement | Access to Best Practice Use Cases Reference Architecture Guides Professional Services Workshops & Mentoring Subsidized Technical Certification Boot Camps On line training NFR Demos Virtual Labs Fast Start Onboarding Training | | |
| Support | Priority Access to Support Services Priority On-line Pre-Sales Technical Support | | |
| General | Partner Portal Access Partner Newsletters Partner Locator | | |



Program Requirements

| Requirements | | | |
|-----------------------|--|--|--|
| Trained Resources | 2 x Sales Professional Accreditations 2 x Technical Professional Certifications 1 x Solution Architect | | |
| Support | • Level 1 & 2 support (min 8 x 5) | | |
| Marketing | Joint Marketing Plan | | |
| Business requirements | Joint Business Plan with revenue target commitments 1-2 customer references Joint customer calls | | |



MacroSoft Onboarding & Enablement Plan

Milestones, Checklist & Timeline





Partner Agreement Signed

Process/logistics training

Identify 2 SEs for Bootcamps

Identify 2 sales reps for

Team Introductions

Identify 1 SE for PS

workshops & schedule

MDF plans with Marketing

Identify target customers &

Build Business plan(month 3)

training

& Schedule

appt setting

- **Executive Sales Sponsorship** Alignment & governance
- Review pipeline & target customers
- Marketing campaign underway
- events
- Complete training (sales & technical)
- Joint customer calls
- Complete initial customer POCs with wins
- Schedule POC

6 Month Ramp

To Revenue

Publish customer references

Review Onboarding Plan

6 # of closed opportunities

Identify additional resources to support growth in deployment

Execute 2 Mentored

deployments

requirements

progress

12 Month **Business Plan** Renewal

Manage

Review & **Expand** program for Year 2 & **Beyond**

- Scheduled Managed Partner

- Review & initial Business plan
- Determine growth strategy
- Build and get sign off on New 12 month Business

Success Dashboard

| | Q1 | Q2 | Q3 | Q4 | Total |
|-------------------------------|------------|--------------|--------------|--------------|---------------|
| Partners On Boarded (enabled) | 6 | 10 | 6 | 0 | 22 |
| Pipeline | \$ 300,000 | \$ 3,600,000 | \$ 5,100,000 | \$ 6,000,000 | \$ 15,000,000 |
| Revenue | \$ 100,000 | \$ 1,200,000 | \$ 1,700,000 | \$ 2,000,000 | \$ 5,000,000 |

| | Goal | Notes |
|--|--------|---|
| Partners Recruited | 29 | |
| Active Partners | 22 | Assuming 25% failure |
| Sales Training (2 Per Partner) | 58 | On Demand |
| Pre-Sales Technical Training (2 partner) | 58 | |
| Professional Services Training | 22 | |
| Demo Units | 22 | 1 per partner |
| Joint Business Plan | 22 | Completed in first 30-days |
| MDF Plan Based Discretionary Fund) | 350K | Plan Based MDF allocation |
| Marketing Activities | 132 | 6 marketing activities per year per partner |
| Joint targeted Sales Calls | 132 | 1 per month per partner |
| Customer Success Stories | 44 | 2 per partner per year |
| Spiffs (Sales & SE) | \$300K | \$10k per partner |
| Strategic Investments | \$150K | |



In closing...

- 1. Commitment to move forward?
- 2. Initial partner briefing tomorrow
- Commit to bi-weekly launch update at Executive Staff meetings every other Tuesday (dashboard review)

