MacroSoft CloudOne Appliance Partner Program Framework and Goals

Today's Meeting

Agenda:

Budget Review

Partner Tiers and Requirements/Benefits

Onboarding Program Framework and Lifecycle

Success Criteria

Meeting Goal:

- Goal is to update on status of Partner Program framework and goals
- Ensure management is clear on Partner benefits and commitments
- Approve funding and direction



Ideal Partner Profile: Targeting hybrid VAR/MSPs, VARs, and MSPs, selling to the SMB and Mid-Market, annual revenues of \$3M+, MSP practice representing at least 50% of their Services revenue

Capacity to Program Revenue Goal

- 90 partners to recruit
 - Assuming 60% partner success rate
 - 65 selling partners
- Expecting \$155K average per partner in productivity, annually
 - Assuming 60% MRR sales, 40% on prem
- \$10M First Year Revenue Goal

Budget Allocations

Program Element	Budget
Infrastructure & Support	\$500K
Education	\$440K
Demand Generation Funds	\$400K
Incentives	\$210K
Program and Partner Marketing	\$350K
Other	\$100K
Total	\$2M

Program Tiers and Requirements

Platinum Certification 3 sales rep 5 techs Annual new sales commitment Completed Marketing Portal Orientation and Onboarding Program

Gold

Completed training 1 sales rep 2 techs Completed Marketing Portal Orientation and Onboarding Program

Access Tier

Registered partners Have not completed onboarding and training

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Platinum Benefits

Support

- Regional CAM
- ICAM Team
- MacroSoft PS Technical Mentor
- 24x7x365 technical support
- Dedicated VIP Partner Support
- Field Marketing Manager

EBC opportunity

Infrastructure

- Free Evaluation Unit
 - Discounted additional units
- Partner Portal Access
- Network Assessment Tool

Marketing

- Premium MDF Program
- Communications
- Digital Marketing Content
 - Digital marketing strategies
 - Co-branded materials
 - Case studies, battlecards and whitepapers
- Marketing Concierge and
 Planning Access
- MacroSoft hosted
 customer events

Education & Training

- Certification Designation
- Onboarding Program
- On-Demand Online
 Training
- Virtual, instructor-led training
- Regional roadshows

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Gold Benefits

Support

- Regional CAM
- **ICAM Team**
- Solution Engineer
- 24x7x365 technical support

Infrastructure

- Free web-based demo access
- Discounted Eval Units
- Partner Portal Access
- Network Assessment Tool

Marketing

- MDF Program Allocation
- Communications
- Digital Marketing Content
 - Digital marketing strategies
 - Co-branded materials
 - Case studies, battlecards and whitepapers
- MacroSoft hosted
 - customer events

Education & Training

- Gold Tier Designation
- Onboarding Program
- On-Demand Online
 Training
- Regional roadshows



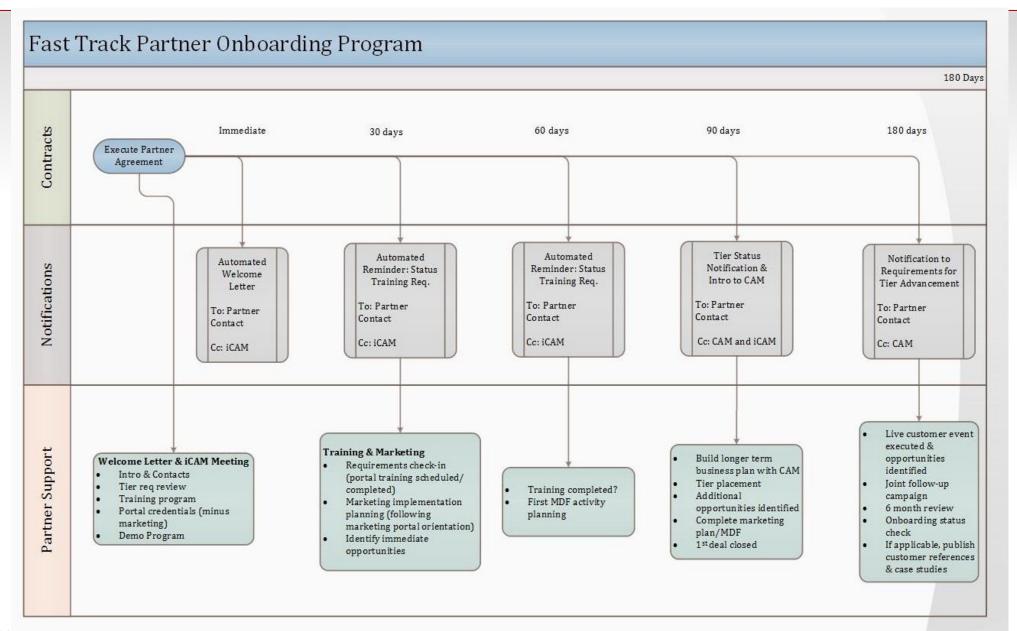
MacroSoft CloudOne Appliance Fast Track Program





Channel Masters*

Onboarding Program and Structure



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Description	Q1	Q2	Q3	Q4	Total
Partners On-boarded	10	15	30	35	90
Pipeline in Millions	\$3.6	\$6.3	\$7.5	\$8.9	\$26.3
Revenue	\$1.1	\$2.7	\$2.9	\$3.3	\$10.0

Activities	Goals				
	Platinum	Gold	Total	YTD	
Partner Recruiting	20	70	90		
Active Partners	15	50	65		
Sales Training	45	50	95		
Tech Training	75	100	175		
Go-To-Market Brief	15	20	35		
Marketing Orientation	15	50	65		
On-Site Demo Unit	15	5	20		
MDF Activities	40	70	110		

In Closing....



Executive Approval on Framework and Metrics



Gain Partner Feedback

- partner segmentation
- survey of existing partner base
- Partner Advisory Board



Building out Programs

