## MacroSoft CloudOne Appliance

Partner Program Value Proposition

June 13, 2019

### Why Macrosoft CloudOne?

1 Intro to CloudOne

4 ROI

7 The Market

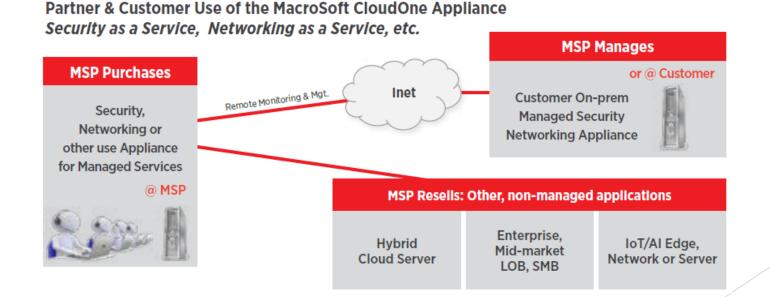
5 Benefits & Requirements

3 Your opportunity

6 Getting Started

### Macrosoft CloudOne Appliance Solution

CloudOne provides a unique central cloud management appliance from an established, channel-only vendor, that allows partners to offer on-premise solutions or as a service with significant partner services opportunities.



### Market Opportunity

#### Market Size

- Total Market size:\$2.1B over next 5 yrs.
- Annual growth rate: 14.5% CAGR over 3 yrs.
- Target buyers:
  - SMB
  - Upper mid market
  - Departmental usage in Enterprise

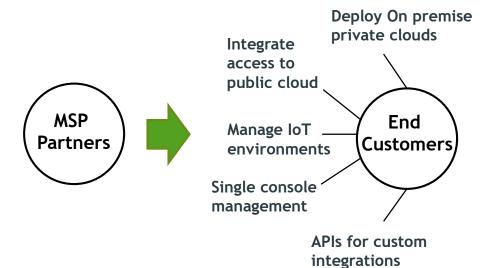
### Competitive Advantages

- Customer proven product (successful pilot program)
- Strong company brand
- Integrated solution

#### Go to Market Plan

- ▶ 100% channel
- Partners with an established MSP practice
- Joint selling model
- Distribution in 12-18 months

### CloudOne Customer Viability



### Sample Target Industries

- Finance
- Pharmaceuticals
- Healthcare
- Retail
- etc

### Customer Benefits:

- ✓ Reduced risk
- ✓ Faster time to market
- Reduced cost
- Can be consumed as a service

**Use Cases** 

- ✓ Managed security or networking
- ✓ Digital ready infrastructure
- ✓ Hybrid cloud server
- ✓ IoT/Al server
- Backup-disaster recovery
- ✓ Any LOB or Departmental Enterprise Server

### **Your Opportunity**

#### Managed services

Recurring \$550/month per system

**Professional** 

Pre-sales (consult)

Implementation

Range of \$5K to

\$21K / service

Services

#### **Future** Growth Services

- Expand IoT, vertical initiatives
  - APP development opportunities through pre-built API's

#### **Discounting**

- Multiple deployment
  - MRR as an on service model

On premises

options

- 25% on product
- Deal registration

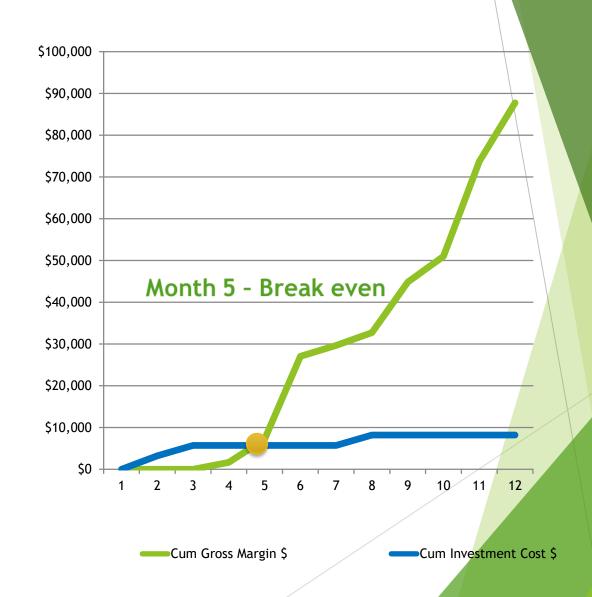
**MSP** service offering evolution

### Your return on investment

Ramp-Up Month 1 & 2 - Onboard, train, sell Month 3 - Sell, invoice first unit Month 4+ - Sell, start recognizing revenue

#### Product Mix 10 MRR + 2 OTC within first year

- 4 SMB as a Service
- 2 Mid-Market as a Service
- 1 Mid-Market on Prem
- 4 Dept. Enterprise as a Service
- 1 Dept. Enterprise on Prem



# Detailed Financial Summary of Investment and Return to the Partner

		Qty	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
Aug	Staff, target accounts Complete training, start selling,		\$0	\$0										
Sep	Build pipeline				\$0									
Oct	First sale and invoice SMB service	1			ΨΟ	\$1.633	\$481	\$481	\$481	\$481	\$481	\$481	\$481	\$481
Nov	Sell, Implement, Invoice SMB service	1				φ1,033	* -	·			* -	•	·	
Dec	Sell, Implement, Invoice Mid-Market service	1					\$5,089	\$481	\$481	\$481	\$481	\$481	\$481	\$481
Jan	Sell, Implement, Invoice Enterprise On Prem	1						\$18,900						
Feb	Sell, Implement, Invoice SMB service	1							\$1,633	\$481	\$481	\$481	\$481	\$481
Mar	Sell, Implement, Invoice Mid-Market service	1								\$1,633	\$481	\$481	\$481	\$481
Apr	Sell, Implement, Invoice Enterprise Service	2									\$10,178	\$962	\$962	\$962
May	Sell, Implement, Invoice SMB service	2				Gross N	\argin					\$3,266	\$962	\$962
Jun	Sell, Implement, Invoice Mid-Market On Prem	1											\$18,900	
July	Sell, Implement, Invoice Enterprise	2					,							\$10,178
	Monthly Gross Margin \$					\$1,633	\$5,570	\$19,862	\$2,595	\$3,076	\$12,102	\$6,152	\$22,748	\$14,026
	Monthly Investment Costs \$		\$0	\$3,200	\$2,500	\$0	\$0	\$0	\$0	\$2,500	\$0	\$0	\$0	\$0
	Use existing sales reps					4								
	Use existing Marketing individual					/								
	Onsite Training/Mentoring		\$3,200		Inves	stment								
	MDF Match				\$2,500					\$2,500				
			\$0	\$3,200	\$2,500	\$0	\$0	\$0	\$0	\$2,500	\$0	\$0	\$0	\$0
	Cum Gross Margin \$		\$0	\$0	\$0	\$1,633	\$7,203	\$27,065	\$29,660	\$32,736	\$44,838	\$50,990	\$73,738	\$87,764
	Cum Investment Cost \$		\$0	\$3,200	\$5,700	\$5,700	\$5,700	\$5,700	\$5,700	\$8,200	\$8,200	\$8,200	\$8,200	\$8,200

### Partner Program Elements

	Education	Support	Marketing	Sales	Other		
BENEFITS	<ul> <li>Free Sales, Tech Training</li> <li>Webinars and/or Online modules</li> <li>Advanced MSP training</li> <li>Onsite training / mentoring</li> </ul>	<ul> <li>Dedicated CAM / Sales Engineer</li> <li>Dedicated support line</li> <li>Demo equip. w/ setup</li> <li>Shadow 1st install</li> </ul>	<ul> <li>\$5K matching MDF</li> <li>Concierge marketing service</li> </ul>	<ul> <li>Performance incentive and SPIFFs</li> <li>Deal reg - 5% rebate (selected deals)</li> <li>Field assistance program</li> </ul>	<ul> <li>Proposal based investment fund for special programs</li> </ul>		
REQ'TS	<ul> <li>Sales &amp; Tech Certification: Min. 2 ea.</li> <li>MSP operational validation</li> </ul>	<ul> <li>24X7 Level 1/2 support</li> <li>Identify customer success mgmt process</li> </ul>	<ul> <li>Marketing plan</li> <li>1 Marketing dedicated resource</li> </ul>	<ul> <li>Partner Sales         Executive         sponsor     </li> <li>Commit to joint acct planning</li> </ul>			

#### **FOUNDATION**

Sales/Tech Training, Portal, Partner Locator, Marketing & Sales Collateral

### CloudOne FAST - let's get started!

#### Immediate (30 days)

#### Near-Term (60 days)

#### Longer-term (90 days)



Welcome and kickoff

Partner agreement signed

Kickoff, core team orientation

Program & portal overview

Identify core sales & technical team

FAST plan



Learn the solution

Complete required Sales & Technical Presales training

Complete Partner Services & Support training

Establish demo center at MSP partner lab

Onsite training / mentoring



Marketing kickoff

Assisted marketing plan development as needed

Identify key verticals and target markets

Implement FAST marketing campaign (MDF funded)



Build the funnel & sell

ICAM lead validation

Joint acct. opportunity planning

Develop SPIFF program (activity / pipeline based)

<u>Deal architect</u> design assistance



Support & feedback

Solution optimization insights

Customer success engagement

Partner Advisory
Council (feedback
& sharing)



Monitor and adjust

Executive sponsor visit (in 6 months)

Growth & expansion plan

Begin joint business plan process

## Next steps

- Validation call next week
- Partnership agreement signed
- Program Kick off call by June 30